

ComCloud:HEX - Hosted Exchange and SharePoint

How can you expand your business under the constant pressure from competition and while tackling market uncertainties?

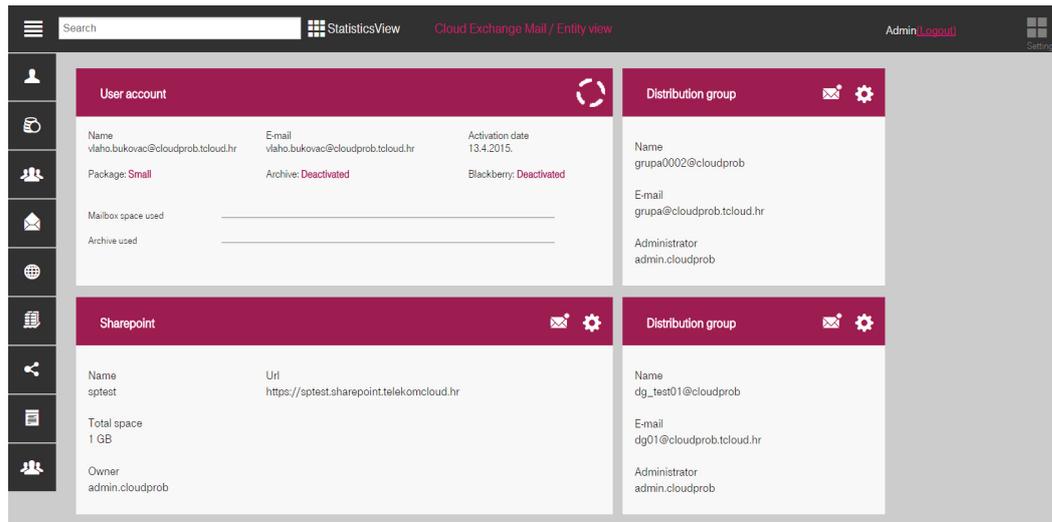
How can you increase cost efficiency and retain customers? How can you attain high scalability of IT solutions and not jeopardize system cost effectiveness?

The answer to all these questions is ComCloud:HEX!



ComCloud:HEX provides entry into new market segments with low initial investments thus providing superior return on investment and quickly boosting earnings per customer.

ComCloud:HEX enables one of the base Cloud infrastructure services by offering the best price to performance ratio through resource and cost optimisation while ensuring performance reliability and data security.



ComCloud:HEX Advantages



If one would ask: „What is the key prerequisite of today’s successful business?“, probably 99% of the answers would be “continuous and uninterrupted access to information and effective, integrated communication and collaboration”.

In everyday business, e-mail and mobile access to e-mail makes the core of any communication and collaboration. Simple e-mail exchange has evolved from its basic functionality into a system that enables sharing of documents, tasks, calendars and other items with your team members, thus enabling faster and more efficient business communication. Today, electronic mail systems are collaboration platforms with endless possibilities that enhance user’s mobility and productivity. In other words, when we talk about e-mail system today, we are talking about a comprehensive collaboration in a business environment.

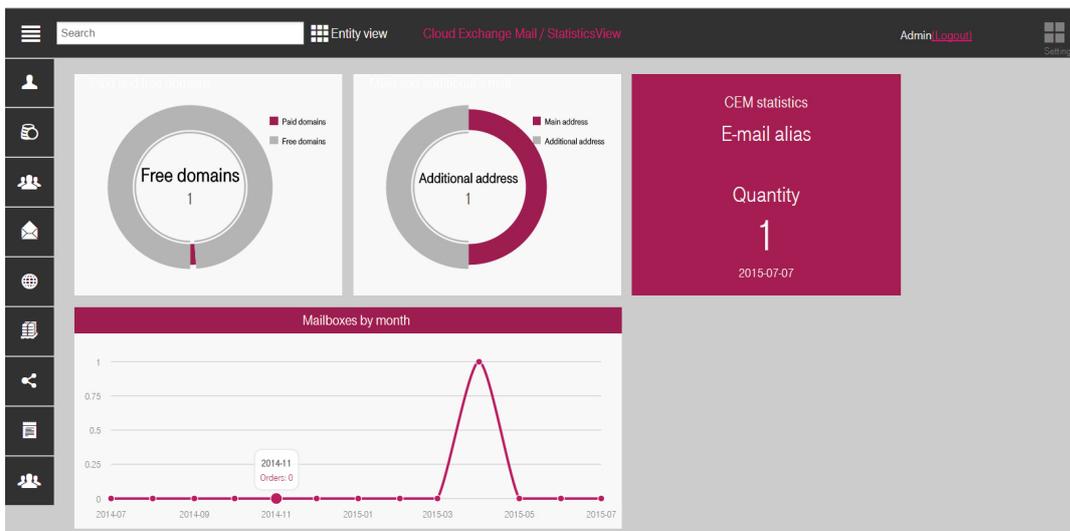
Today, communication knows no boundaries!

Do you have a professional e-mail system?

According to market needs we have developed ComCloud:HEX – a solution which completely fulfils modern business requirements for e-mail and collaboration in Cloud. ComCloud:HEX enables simple service administration with complete real-time resource usage monitoring and billing by use of appropriate modules and integration interfaces. At the same time, it provides a self-service portal for user and service management with completely automated order management and service provisioning processes.

Moreover, the solution provides a multitude of additional features which provides service operators with flexibility in defining service offerings based on underlying electronic mail and team collaboration systems.

ComCloud:HEx solution is designed using the latest technology available (Microsoft Exchange and Microsoft SharePoint) and also the best known collaborative platform in the world which, compared to previous versions, allows more precise sizing of associated infrastructure and its optimal utilization. Users can be offered larger mailbox and archive sizes while ensuring positive business case for operator.



Key Features

How can you make something renowned and available worldwide better, more innovative and more accessible?

Self-Service Management

The simple answer lies in ComProvis:HEx portals – a set of responsive web pages for user and service self-management, which provides end users with ability to order, activate and manage all their communication and collaboration services. At the same time, predefined processes within the ComProvis ensure order management processing and automated service activation within service provider's Cloud system and collection of all necessary data for service billing.

Upsell Opportunities

Service providers can offer additional options and services through the same self-service portals. This allows operators to increase ARPU and users to use single interface for managing all service upgrades, extensions and options such as meeting room reservations, distribution groups, domain name registration, mailbox and archive size upgrades, etc. In such a way end users receive comprehensive service while service providers have the possibility of creating different service packages, service bundles and upsell proposals, all defined via product catalogue and operator's administrative portal.



Collaboration

In addition to the already mentioned functionalities, ComCloud:HEX offers integrated web-based collaboration services based on SharePoint platform which enables advanced data sharing for business users, thus shifting business communication to the next level.

In other words, ComCloud:HEX, with the assistance of Microsoft Exchange and SharePoint enables users to exchange information and manage, access and search for documents in an easy way. Comprehensive collaboration and data

management ensure higher team efficiency and smaller number of documents on local and network discs within company, which leads to relieving infrastructure and cost cutting.

Trial Period

ComCloud:HEX supports trial period implementation, as well as standard SRD (Suspend/Reactivate/Delete) functionalities, which are related to billing and collection processes.

Key to Success

In time of global market and hypercompetition, only an innovative solution that provides more mobility and flexibility in communication and collaboration can open the doors to business success. Add to that data security and cost optimization and you get **ComCloud:HEX – a key to success!**

Additional information on ComCloud:HEX solution and services is available at www.comcloud.com.

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